

Q: What medical and dental services are provided?

A: Hope Village does not provide any medical or dental services onsite. There is an RN on duty weekdays during normal business hours. Each resident is required to have a medical physician and dentist of record and a yearly physical and dental exam. The guardian is responsible for scheduling these appointments and we do need a report from each exam to place on file. We work with local providers and will be happy to transport Villagers to these providers for a fee. You may use your own providers, but please note that you will be responsible for transportation if they are not local.

Q: Does Hope Village provide pharmaceutical services?

A: No, but we work with a local pharmacy that will deliver any prescriptions/supplies to Hope Village. We ask that you use this pharmacy. If you bring in medications, they must be in blister packs.

Q: What about spending money?

A: Spending money should be kept in the Administration Office. Each Villager has an account that they can have access to. Hope Village discourages money being kept in rooms, etc. for safety reasons.

Q: Is there an administrator available at all times?

A: Yes.

Q: Once I place someone at Hope, what are my responsibilities?

A: Your responsibilities as a parent/guardian do not end upon placing someone at Hope Village. We expect you to remain a part of their life by visiting and keeping in close contact with them. You must furnish us with a fail-safe way to contact you or your representative at **all times**. In case of any weather or unforeseen emergency; or any circumstance that Hope Village Administration deems necessary, you will be expected to pick up your Villager immediately when called and care for them until we contact you that it is safe to return your Villager to Hope Village. You are also expected to furnish all hygiene items, towels, furniture, etc. The Hope Village Parents Group meets several times per year and we feel it is very important to join and be active in this group. They plan and host special events for the Villagers each year. It is also important to remember that the financial well-being of Hope Village benefits your resident. We have 2-3 major fundraising efforts each year. Your volunteering efforts and donations (solicited or personal) help us to raise the funds necessary to offset our many expenses and to contain tuition fees.



### The Hope Foundation and Hope Village

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For more information:

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FREQUENTLY  
ASKED  
QUESTIONS

## Questions and Answers about Hope Village

Q: What are the admission criteria for Hope Village?

A: Must be at least 6 years old;  
 Primary diagnosis must be mental retardation;  
 No history of aggressive or violent behavior; Behavior must not present a danger to self or others;  
 Must be ambulatory;  
 Ability to attend to activities of daily living with little or no assistance especially toileting;  
 Overall health must be good. Health related issues must be deemed manageable by Administration;  
 Ability to evacuate a building in an emergency without the need for one on one staff assistance;  
 Ability to give informed consent or must have a legal guardian readily available;  
 Ability and willingness to participate consistently in Hope Village programs such as the Developmental Center Program, the Recreation and Education Program, etc. and  
 Ability to provide necessary funding for present and future care and needs. You should be prepared to present your long-term financial plans for caring for this individual prior to admission.

Q: Do you need a Diagnosis of Mental Retardation to live at Hope Village?

A: Yes; or scores within that range on an adaptive scale.

Q: How do I fund the tuition costs?

A: *Responsibility for current and future funding lies solely with the resident's family. We are not a Medicaid facility.*  
 Social Security and/or S.S.I. payments received for the resident can be applied to the cost of tuition. The remaining funds would have to come from personal funds or trust funds.

Q: How many homes are at Hope Village?

A: Currently there are 4 homes at Hope Village that are licensed by the Texas Department of Human Services and 1 that is licensed for children by the Texas Department of Family and Protective Services.

Q: How many residents live at Hope Village?

A: We have a licensed capacity of 72..

Q: What are the room arrangements?

A: We have both semi-private and private rooms. Semi-private rooms house 2 individuals.

Q: Are the homes co-ed?

A: Yes. We feel that Hope Village is home for our "Villagers" and as such should model a typical home

atmosphere with both males and females. Each home at Hope was built in a different style to resemble a "neighborhood". Staff is on duty 24/7.

Q: What is the current monthly tuition at Hope Village?

A: Currently, a semi-private room for a Level I resident (least amount of assistance needed) is \$1500 a month.

Q: How is the Level of Care determined?

A: Hope Village will assess each resident using criteria related to the amount of care the resident will require. The criteria considers individual capabilities/functionality and behavior. This assessment will determine the Level of Care (1-5) we feel the individual currently requires. Evaluations will be made annually.

Q: Do you provide services for non-residents?

A: Yes. We have a Developmental Center that operates Monday - Friday from 8 am - 4 pm. It is a sheltered work program licensed by the US Department of Labor. All residents attend daily. Non-residents can call 281-400-2010 for more information.

Q: Do you provide respite services?

A: Yes, but we limit this service to established clients of our Developmental Center.

Q: Can I have a telephone in my room?

A: Yes, but you are responsible for any related fees, maintenance and costs. There is a phone in each home. Preferred call days are Wednesday and Sunday.

Q: Can I have cable TV?

A: No, Hope Village is not currently set up to receive cable television. You may however have satellite television, but you are responsible for any related fees, maintenance and costs.

Q: Can I have a pet?

A: No, pets are not allowed due to the different feelings other residents may have towards pets and also due to Health Department codes.

Q: Can I receive mail?

A: Yes. All mail is distributed from the Administration Office and should be addressed to the resident. The mailing address is 15403 Hope Village Road, Friendswood, TX 77546.

Q: What about my laundry?

A: The staff in the home will wash and dry your clothing.

Please no dry cleaning or delicate items that must have special attention.

Q: Are personal hygiene items provided by Hope Village?

A: No. Each resident is responsible for providing all hygiene items on a continual basis.

Q: Do you provide transportation?

A: No personal transportation is provided. We provide transportation to medical/dental appointments for an additional charge. We also provide transportation to group activities that are approved by Hope Village administration.

Q: Are residents allowed to go off campus alone?

A: No Villager is allowed to leave Hope Village property unless approved by Hope Village administration and the resident's legal guardian. For most residents, leaving the property alone would be discouraged unless in a group situation and only if we are confident in the ability of each individual to exercise good judgment and safety skills.

Q: Does Hope Village provide scheduled activities?

A: Hope Village plans many activities for the Villagers. We go bowling weekly and offer other recreational and social activities such as exercise programs, dances, holiday parties, our annual Fun Day, Boy Scouts and Girl Scouts to name a few.

Q: Is Hope Village affiliated with any other facility?

A: No. We are one of a kind!

Q: What are your visiting hours?

A: Family members are welcome to visit at any time, however we ask that the privacy of all residents be respected. It is best to call the staff beforehand to inquire of meal times, bed times, special activities, etc.

Q: How is food service provided?

A: Meals are prepared in the homes by staff.

Q: Do you have special diets?

A: No, however, we can provide low-fat, low-sugar options for most meals.

Q: Do you offer supported employment?

A: Participants of our Developmental Center Program have a variety of work opportunities to choose from.